

**Mandatory Language for Monitoring and Reporting Violation
Failure to Submit a Disinfectant Level Quarterly Operating Report (DLQOR)
MONITORING, ROUTINE (DBP), MAJOR/CHLORINE**

The **City of Venus** water system PWS ID 1260006 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems are required to properly disinfect water before distribution, maintain acceptable disinfection residuals within the distribution system, monitor the disinfectant residual at various locations throughout the distribution system, and report the results of that monitoring to the TCEQ on a quarterly basis.

Results of regular monitoring are an indicator of whether or not your drinking water is safe from microbial contamination.

This/These violation(s) occurred in the monitoring period(s) 4Q2019, 3Q2019, 2Q2019
We are taking the following actions to address this issue:

All Residuals taken will be reported on the DLQOR beginning with 1Q 2020

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact Johnny Coker _____ at

972-366-3348

Posted / Delivered on: 31 Mar 2020

LEAD & COPPER RULE MONITORING AND REPORTING VIOLATION
MANDATORY LANGUAGE - TIER III

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

City of Venus has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing (or did) to correct these situations.

*We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. **During 3Y2019 we did not monitor or test Lead/Copper and therefore cannot be sure of the quality of your drinking water during that time.***

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for [these contaminants], how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were [or will be] taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were or will be taken
Lead and copper tap water sampling	10/ 3 year	0	June-Sept 2019	Will be taken June-Sept 2020

What is being done?

We are working to correct the problem. For more information, please contact

Name:	Johnny Coker, Water Quality Compliance
Phone:	972-366-3348
Address:	PO Box 380, Venus, TX 76084 700 W US Highway 67, Venus, TX 76084

Once the Lead and Copper samples are taken and analyzed after June-Sept, 2020 then the violation will be corrected.

Please share this information with all other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by City of Venus Public Water System Number: TX 1260006
Date Distributed: 31 March 2020.

**Mandatory language for a Maximum Contaminant Level Violation
MCL, LRAA / TOTAL HALOACETIC ACIDS (HAA5)**

The Texas Commission on Environmental Quality (TCEQ) has notified the **City of Venus** public water system that the drinking water being supplied to customers had exceeded the Maximum Contaminant Level (MCL) for total haloacetic acids. The U.S. Environmental Protection Agency (U.S. EPA) has established the MCL for total haloacetic acids to be 0.060 milligrams per liter (mg/L) based on a locational running annual average (IRAA), and has determined that it is a health concern at levels above the MCL. Analysis of drinking water in your community for total haloacetic acids indicates a compliance value of:

Quarter/Year	Running Annual Average	Site
1Q2020	0.083	DBP-01
1Q2020	0.079	DBP-02
4Q2019	0.112	DBP-01
4Q2019	0.118	DBP-02
3Q2019	0.117	DBP-01
3Q2019	0.113	DBP-02
2Q2019	0.113	DBP-02

Haloacetic acids are a group of volatile organic compounds that are formed when chlorine, added to the water during the treatment process for disinfection, reacts with naturally occurring organic matter in the water.

Some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer.

You do not need to use an alternative water supply. However, if you have health concerns, you may want to talk to your doctor to get more information about how this may affect you.

We are taking the following actions to address this issue:

We are no longer producing and treating groundwater as of April 2019.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact

Name:	Johnny Coker, Water Quality Compliance
Phone:	972-366-3348
Posted/Delivered on:	31 March 2020

Revised Total Coliform Rule (RTCR) Failure to Report Monitoring Events to the State that are Not Related to E. coli-positive Sample Results -

Template 3-5

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Reporting Requirement(s) Not Met for [City of Venus]

We are required to report the results of monitoring of your drinking water for specific contaminants on a regular basis by 11/2019 & 4/2019. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards. During 11/2019 & 4/2019 we did not report the results of monitoring for total coliform.

Our system failed to notify the state drinking water program as required by 12/10/2019 & 5/10/2019. Although public health was not impacted, as our customers, you have a right to know what happened and what we did to correct the situation.

What should I do?

There is nothing you need to do at this time. You do not need to boil your water or take other actions.

What is being done?

Our Water Quality Compliance Dept is making sure that the state drinking water programs are completed correctly and within the time allowed for sample collection and testing.

For more information, please contact [name of contact] at (phone number) or [mailing address].

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by City of Venus. State Water System ID# 1260006

Date distributed : 31 March 2020_